

Health Advocacy Select

TheStandard®

Personal health care support for employees with a critical illness

Employees diagnosed with a serious illness should focus on their health. But they often have to untangle medical bills, schedule appointments and coordinate care with many providers.

Fortunately, there's help.

Health AdvocateSM, a leading health advocacy and assistance company, can help your employees navigate the health care system. And that can free them to focus on getting better.

How it works

Health Advocacy Select¹ is already included in your employees' Critical Illness insurance from Standard Insurance Company (The Standard).²

When we approve a Critical Illness claim, we'll send the employee information about Health Advocate. It explains how to take advantage of the complimentary service to access:

- **A Dedicated Personal Health Advocate.** A Personal Health Advocate stays with an employee for the life of the case, helping with the complexities of the health care system.
- **Second Opinion Services.** Employees get help finding the right physician (both in- or out-of-network) for in-person and remote second opinions.

An Expert at Their Side

- **From start to finish**, employees work with one person, so they don't have to coordinate with multiple people at different times.
- **Personal Health Advocates** are usually registered nurses with real experience in the health care system.

The advocate can help employees:

- **Find and schedule appointments** with the right doctors and specialists, particularly for complex medical conditions where a second opinion is appropriate
- **Manage their out-of-pocket expenses** by finding alternative resources and cost information
- **Understand their medical benefits** and maximize the value they provide
- **Resolve medical claims** and billing questions
- **Make sense of their diagnosis** and research treatment options
- **Find the right type of help** for other conditions related to their diagnosis, including mental or behavioral health

HealthAdvocateSM

Questions about Health Advocacy Select? Contact your account representative.

800.633.8575

**MONDAY - FRIDAY,
8 AM – 10 PM EST**

Standard Insurance Company | 1100 SW Sixth Avenue Portland OR 97204 | standard.com

¹ When we approve a Critical Illness claim, we'll send the employee information about Health Advocacy Select. This service is provided through an arrangement with Health AdvocateSM, a leading health advocacy and assistance company. Health Advocate is not affiliated with The Standard or any insurance or third-party provider, and does not replace health insurance coverage, provide medical care or recommend treatment. Eligibility varies by state. This service is not available in all states.

² Critical Illness is called Specified Disease in the state of Vermont

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of 1100 SW Sixth Avenue, Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.